

Terms and Conditions

Durable Medical Equipment

AUTHORIZATION/CONSENT FOR CARE/SERVICE: I have been informed of the home care options available to me and of the selection of providers from which I may choose. I authorize GRX Holdings, LLC under the direction of the prescribing physician, to provide home medical equipment, supplies and services as prescribed by my physician or authorized by my insurance provider. A prescription is required to bill your insurance and required for most items for cash-pay customers.

ASSIGNMENT OF BENEFITS/AUTHORIZATION FOR PAYMENT: I hereby assign all benefits and payments to be made directly to GRX Holdings, LLC for any home medical equipment, supplies and services furnished to me in conjunction with my home care. I authorize GRX Holdings, LLC to seek such benefits and payments on my behalf. It is understood that, as a courtesy, GRX Holdings, LLC will bill payers and insurer(s) providing coverage, with a copy to GRX Holdings, LLC. I understand that I am responsible for providing all necessary information and for making sure all certification and enrollment requirements are fulfilled. Any changes in the policy must be reported to GRX Holdings, LLC within 10 days of the event. GRX Holdings, LLC's Insurance verification is never a guarantee of coverage. It is your responsibility to verify eligibility and coverage with your insurance plan.

RELEASE OF INFORMATION: I hereby request and authorize GRX Holdings, LLC, the prescribing physician, hospital, and any other holder of information relevant to service, to release information upon request, to GRX Holdings, LLC, any payer source, physician, or any other medical personnel or agency involved with service. I also authorize GRX Holdings, LLC to review medical history and payer information for the purpose of providing home health care.

FINANCIAL RESPONSIBILITY: I understand and agree that I am responsible for the payment if any and all sums that may become due for the services provided. These sums include, but are not limited to, all deductibles, co-payments, out-of-pocket requirements, and non-covered services. If for any reason and to any extent, GRX Holdings, LLC does not receive payment from my payer source, I hereby agree to pay GRX Holdings, LLC for the balance in full, within 30 days of receipt of invoice. All charges not paid within 30 days of billing date shall be assessed late charges. I am liable for all charges, including collection costs and all attorneys cost. I am responsible for all charges regardless of my payer unless my agreement with my health plan holds me harmless.

RETURNED GOODS: Due to Federal and State Pharmacy Regulations ancillary items prescribed for home health care cannot be re-dispensed and cannot be returned for credit.

CONSENT: By submitting any qualification forms, I consent to receive phone calls, e-mails, texts, and pre-recorded messages from GRX Holdings, LLC regarding our products and services, at the phone number(s) or email address provided; including my wireless number if provided I understand these calls may be generated using an automated technology.

ABOUT FINANCIAL ARRANGEMENTS AND HEALTH INSURANCE: We are committed to providing you with the best possible care. If you have medical insurance, we are committed to helping you receive your maximum allowed benefits. In order to achieve these goals, we need your assistance and your understanding of our payment policy. Payment for services is due at the time services are rendered unless payment arrangements have been approved in advance by our staff. We accept cash, checks,

most major credit cards, & FSA/HSA cards. We will be happy to help you process your insurance claims for reimbursement of the services. Balances older than 90 days may be subject to additional collection fees and interest charges of 1.5 % per month. We must emphasize that, as healthcare providers, our relationship is with you, not your insurance company. While the filing of the insurance claims is a courtesy that we extend to our patients, all charges are your responsibility from the date the services are rendered. We realize that temporary financial problems may affect timely payment to your account. If such problems do arise, we encourage you to contact us promptly for assistance in the management of your account. If you have any questions about the above information or any uncertainty regarding your insurance coverage, PLEASE don't hesitate to ask us. We are here to help you.

I am the patient or the patient's authorized representative and agree to the terms and conditions contained in this form and any other documentation provided by GRX Holdings, LLC (collectively, this "Agreement"), including the following:

I have been informed by GRX Holdings, LLC of the medical necessity for the services prescribed by my physician or authorized by my insurance provider. I understand that in the event services are deemed not reasonable and necessary, payment may be denied and that I will be fully responsible for payment.

BREAST PUMP SPECIFIC INFORMATION

INSURANCE FOR BREAST PUMPS: The Affordable Care Act (ACA), often referred to as "Obamacare", was signed into law in 2010. While the ACA relates to all parts of healthcare, one of the most valuable policies is that health insurance plans are required to cover breastfeeding support and supplies. Depending on health insurance type, plan and network, policies for reimbursement differ. Private or commercial insurance could cover costs up to 100% depending on policy type and benefits. Currently, the ACA has different regulations for Medicaid or WIC. Some plans are grandfathered under the ACA and are not subject to rules/regulations of the ACA. Due to this, not all insurance plans provide coverage for breast pump purchases. Your insurance plan may have guidelines on whether the covered pump is manual or electric, the length of the rental, and when you'll receive it.

WARRANTY: All breast pumps are warrantied through the manufacturer, not through GRX Holdings, LLC. If you are experiencing any issues with your breast pump, please contact the manufacturer, who can most likely troubleshoot your problem. Breast pump accessories are not warrantied through GRX Holdings, LLC or the manufacturer. You may return a cash-pay accessory item within 30 days of purchase if the item is unopened.